



Refund Policy

Miracle Foundation India's donation refund policy ensures fair and transparent processing of requests for refund of donations as digital payments are becoming more frequent. Miracle Foundation India expects that all donors will exercise due care and diligence while making donations. Miracle Foundation India's refund policy will be applicable only in a case where donations are made erroneously or donors change their minds later. To initiate the refund, Miracle Foundation India will examine the request before making the refund to the donor. Miracle Foundation India has all the rights to seek proper explanation and reason from the donor for requesting a refund. This also includes further verification of the donor and requirement documents of proof for the donation made. Miracle Foundation India is not obliged to make refunds and may, in its discretion, decline any requests for refund of donations, particularly if a tax exemption certificate has been issued. If you would like your donation to be refunded, the donor must request Miracle Foundation India by sending an email for a refund to Aparajita@MiracleFoundation.org or Snigdha@MiracleFoundation.org. Please ensure that the request is initiated within 7 days from the date of donation and has details such as Date of Donation, Amount of Donation, Mode of Donation i.e. Credit Card or Online Payment, etc. The refund process may take anywhere from 7 to 30 working days depending on the availability of the information from third parties such as Payment Gateway, Banks, etc. through which transaction is done.